

**DEPARTMENT OF HOUSING AND
URBAN DEVELOPMENT**

[Docket No. FR-4421-N-01]

**Fiscal Year 1999 Notice of Funding
Availability for Service Coordinators in
Multifamily Housing**

AGENCY: Office of the Assistant
Secretary for Housing-Federal Housing
Commissioner, HUD.

ACTION: Notice of funding availability
(NOFA).

SUMMARY: This NOFA announces the FY
1999 funding available for the Service
Coordinator Program in multifamily
housing.

Purpose of the Program. The purpose
of this Service Coordinator program is to
allow multifamily housing owners to
assist elderly residents and residents
with disabilities to obtain needed
supportive services from the
community, in order to enable them to
continue living as independently as
possible in their apartments.

Available Funds. Up to \$5 million.

Eligible Applicants. Only owners of
eligible developments may apply for
and become the recipient of grant funds.
Property management companies may
administer grant programs but are not
eligible applicants. See Section III for
more detailed eligibility criteria.

Application Deadline. July 15, 1999.

Match. None.

Additional Information

**I. Application Due Date, Application
Kits, and Technical Assistance**

Application Due Date. The
application due date is July 15, 1999.

Number of copies. Submit three
completed applications (an original and
two copies). See the following
paragraphs for specific procedures
governing the form of application
submissions (e.g., mailed applications,
express mail, overnight delivery, or
hand carried).

Addresses for Submitting

Applications. Submit your application
(original and two copies) to the HUD
Field Office with jurisdiction over your
development. The Appendix contains a
list of the HUD Field Offices with
addresses and phone numbers. Address
your application to the Multifamily
HUB or Multifamily Program Center
Director in the appropriate Field Office.
You should not submit any copies of
your applications to HUD Headquarters.

Application Submission Procedures.

Mailed Applications. Applications will
be considered timely filed if postmarked
on or before 12:00 midnight on the
application due date and received by

the designated HUD Office on or within
ten (10) days of the application due
date.

*Applications Sent by Overnight/
Express Mail Delivery.* Applications sent
by overnight delivery or express mail
will be considered timely filed if
received before or on the application
due date, or upon submission of
documentary evidence that they were
placed in transit with the overnight
delivery service by no later than the
specified application due date.

Hand Carried Applications. Hand
carried applications to HUD Field
offices will be accepted during normal
business hours before the application
due date. On the application due date,
business hours will be extended to 6:00
PM local time.

*For Application Kits, Further
Information, and Technical Assistance.*

For Application Kits. You may obtain
an application kit and supplemental
information by calling either the
Multifamily Housing Clearinghouse at
(voice) 1-800-MULTI-70 (1-800-685-
8470) or (TTY) 1-800-483-2209 or
HUD's Direct Distribution Center at 1-
800-767-7468. When requesting the
application kit, please refer to the
Service Coordinator Program. Please
make sure to provide your name,
address (including zip code), and
telephone number (including area code).
The application kit will also be
available on the Internet through the
HUD web site at <http://www.hud.gov>.

*For Further Information and
Technical Assistance.* The Multifamily
Housing Resident Initiatives Specialist
or Service Coordinator contact person in
your local HUD Field Office can answer
most of the questions you have
regarding this NOFA and your
application kit. Please refer to Field
Office telephone numbers in the
Appendix. If you are an owner of a
Section 515 development, contact the
Multifamily HUB or Multifamily
Program Center in the HUD Field Office
that normally provides asset
management to that development. If you
have a general question that the Field
staff are unable to answer, please call
Carissa Janis, Housing Project Manager,
Office of Portfolio Management,
Department of Housing and Urban
Development, 451 Seventh Street, SW,
Room 6174, Washington, DC 20410;
(202) 708-3499, extension 2484. (This
number is not toll free). If you are
hearing or speech impaired, you may
access this number via TTY by calling
the Federal Information Relay Service at
1-800-877-8339.

II. Amount Allocated

This NOFA makes available up to
\$5,000,000 in FY 1999 funding from the
\$55,000,000 earmark in the Community
Development Block Grants Fund
account and is from the amount
appropriated for public and assisted
housing self-sufficiency programs,
Departments of Veterans Affairs and
Housing and Urban Development, and
Independent Agencies Appropriations
Act, 1999 (Pub. L. 105-276, 112 Stat.
2461, approved October 21, 1998).

*Alternative Funding for Service
Coordinators.* When this funding is
exhausted, owners may request
processing under Housing's
Management Agent Handbook 4381.5,
REVISION-2, CHANGE-2, Chapter 8.
This Handbook provides procedures for
requesting funding for a coordinator
using residual receipts, the budget-
based rent increase process, contract
rents adjusted by the Annual
Adjustment Factor (AAF) or the Project
Rental Assistance Contract (PRAC).
Section 8 approvals must be consistent
with current policy.

**III. Program Description; Eligible and
Ineligible Applicants, Developments,
and Activities**

(A) Program Description. The Service
Coordinator Program provides funding
for the employment and support of
service coordinators in insured and
assisted housing developments that are
designed for the elderly and persons
with disabilities and continue to operate
as such. Service coordinators help
residents obtain supportive services
from the community that are needed to
enable independent living and aging in
place.

A service coordinator is a social
service staff person hired or contracted
by the development's owner or
management company. The coordinator
is responsible for assuring that elderly
residents, especially those who are frail
or at risk, and those non-elderly
residents with disabilities are linked to
the specific supportive services they
need to continue living independently
in that development. The service
coordinator, however, may not require
any elderly individual or person with a
disability to accept the supportive
services.

You may want to review the
Management Agent Handbook 4381.5
REVISION-2, CHANGE-2, Chapter 8 for
further guidance on service
coordinators.

This Handbook and past Service
Coordinator program Notices are
accessible through HUDCLIPS on HUD's
web site. The URL for the HUDCLIPS

Database Selection Screen is <http://www.hudclips.org/subscriber/cgi/legis.cgi>. These notices are in the Handbooks and Notices—Housing Notices database. Enter only the number without the letter prefix (e.g., 94–99) in the “Document Number” to retrieve the program notice.

Changes to This Year's Program.

—There is *no minimum unit number* for eligible developments. In proposing a Service Coordinator program at a small development, however, you must be careful to conform to the hiring guidelines provided in the application kit.

—Funding is allowed to augment current Service Coordinator programs and to continue programs in cases where current or previous funding sources are no longer available. Please refer to Section III.D and III.F, below.

(B) Eligible Applicants

(1) Only owners of eligible developments listed in paragraph D.1 below may apply for funding through this NOFA.

(2) To be eligible, owners must meet the criteria listed below for all HUD insured and assisted developments they own:

(a) Have no outstanding contract violations of a contractual or regulatory nature.

(b) You, the applicant must comply with all fair housing and civil rights laws, statutes, regulations, and executive orders as enumerated in 24 CFR 5.105(a). If you, the applicant (a) have been charged with a systemic violation of the Fair Housing Act by the Secretary alleging ongoing discrimination; (b) are the defendant in a Fair Housing Act lawsuit filed by the Department of Justice alleging an ongoing pattern or practice of discrimination; or (c) have received a letter of noncompliance findings under Title VI of the Civil Rights Act of 1964, section 504 of the Rehabilitation Act of 1973, or section 109 of the Housing and Community Development Act of 1974, your application will not be evaluated under this NOFA if, prior to the application deadline, the charge, lawsuit, or letter of findings has not been resolved to the satisfaction of the Department. HUD's decision regarding whether a charge, lawsuit, or a letter of findings has been satisfactorily resolved will be based upon whether appropriate actions have been taken necessary to address allegations of ongoing discrimination in the policies or practices involved in the charge, lawsuit, or letter of findings.

(3) If your eligibility status changes during the course of the grant term,

making you ineligible to receive a grant (e.g. due to prepayment of mortgage, sale of property, or opting out of a Section 8 Housing Assistance Payment (HAP) contract), HUD has the right to terminate your grant.

(C) Ineligible Applicants

Property management companies, area agencies on aging, and other like organizations are not eligible applicants for Service Coordinator funds. Such agents may prepare applications and sign application documents if they provide written authorization from the owner corporation as part of the application. In such cases, the owner corporation must be indicated on all forms and documents as the funding recipient.

(D) Eligible Developments

(1) Are Section 202 and 202/8, existing Section 8 project-based and moderate rehabilitation developments (including Rural Housing Service (RHS) Section 515/8), and Section 221(d)(3) below-market interest rate and 236 developments that are insured or assisted.

(2) Have frail or at-risk elderly residents and/or non-elderly residents with disabilities who together total at least 25 percent of the building's residents.

(3) Are designed for the elderly or persons with disabilities and are continuing to operate as such. This includes any building within a mixed-use development that was designed for occupancy by elderly persons or persons with disabilities at its inception and continues to operate as such, or consistent with title VI, subtitle D of the Housing and Community Development Act of 1992. If not so designed, a development in which the owner gives preferences in tenant selection (with HUD approval) to eligible elderly persons or persons with disabilities, for all units in that development.

(4) Are finally closed.

(5) Are current in mortgage payments or are current under a workout agreement.

(6) Meet HUD's Uniform Physical Conditions Standards (as published in the September 1, 1998 **Federal Register**), based on the most recent physical inspection report and responses thereto.

(7) Are in compliance with their regulatory agreement, HAP Contract, and other outstanding directives.

(8) Section 202 developments must have a residual receipts account separate from the Repair and Replacement account, or agree to establish this account. This requirement

does not apply to Sections 8, 221(d)(3) below-market interest rate, or 236 developments.

(9) Owners using the AAF rent increase process or who are profit-motivated must provide certification that rental and other income from the development are insufficient to pay for a service coordinator.

(E) Ineligible Developments

(1) Developments not designed for the elderly or disabled or those no longer operating as such.

(2) Section 221(d)(4) developments.

(3) Section 202/811 developments with a PRAC. Owners of Section 202 PRAC developments may obtain funding by requesting an increase in their PRAC payment consistent with Handbook 4381.5 REVISION-2, CHANGE-2, Chapter 8. There is no statutory authority for service coordinators in Section 811 developments.

(F) Eligible Activities

(1) Service Coordinator Program grant funds may be used to pay for the salary, fringe benefits, and related administrative costs for employing a service coordinator. Administrative costs may include, but are not limited to, purchase of furniture, office equipment and supplies, training, quality assurance, travel, and utilities.

(2) You may use funds to augment a current Service Coordinator program, by increasing the hours of a currently employed Service Coordinator, or hiring an additional Service Coordinator or aide on a part- or full-time basis.

(3) You may use funds to continue a Service Coordinator program that has previously been funded through other sources. In your application, you must provide evidence that this funding source has already ended or will discontinue within six months following the application deadline date and that no other funding mechanism is available to continue the program. This applies only to funding sources other than the subsidy awards provided by the Department through program Notices beginning in FY 1992. HUD intends to provide one-year extensions to these subsidy awards through a separate funding action.

(4) You may propose reasonable costs associated with setting up a confidential office space for the Service Coordinator. Such expenses must be one-time only administrative start-up costs. Such costs may involve acquisition, leasing, rehabilitation, or conversion of space. HUD Field Office staff must approve both the proposed costs and activity and must perform an environmental

assessment on such proposed work prior to grant award.

(G) Ineligible Activities

(1) You may not use funds available through this NOFA to replace currently available funding from other sources for a service coordinator or for some other staff person who performs service coordinator functions.

(2) Owners with existing service coordinator subsidy awards may not apply for renewal or extension of those programs under this NOFA.

(3) Congregate Housing Services Program (CHSP) grantees may not use these funds to meet statutory program match requirements and may not use these funds to replace current CHSP program funds to continue the employment of a service coordinator.

(4) The cost of application preparation is not eligible.

(5) Grant funds cannot be used to increase a project's management fee.

IV. Program Requirements

These requirements apply to all activities funded under this program.

(A) Administrative Costs

Normal annual administrative expenses must not exceed 10 percent of your program's total annual cost, with the exception of first year costs, which may reasonably exceed 10 percent due to start-up expenses. HUD has the right to reduce the proposed costs if they appear unreasonable or inappropriate.

(B) Term of Funded Activities

The grant term is three years. Grants will be renewable subject to the availability of funds.

(C) Subgrants and Subcontracting

You may directly hire a Service Coordinator or you may contract with a qualified third party to provide this service.

(D) Environmental Requirements

It is anticipated that activities under this program are categorically excluded under 24 CFR 50.19(b)(3), (4), (12), or (13). If grant funds will be used to cover the cost of any non-exempt activities, HUD will perform an environmental review to the extent required by 24 CFR part 50, prior to grant award.

(E) Required Certifications, Assurances, and Other Forms

All applications for funding under the Service Coordinator Program must contain the following documents and information:

(1)(a) FY 1998 applicants' letter to use FY 1998 applications (no other documentation required) or

(b) Transmittal letter and request, using the designated format.

(2) (If applicable) Lead agency letter format.

(3) Evidence of comparable salaries in local area.

(4) If quality assurance is included in the proposed budget, a justification and explanation of how this work will be performed.

(5) A bank statement showing the current residual receipts or surplus cash balance in the development's account.

(6) (If applicable) Evidence that prior funding sources for your development's Service Coordinator program are no longer available.

(7) Service Coordinator Certifications. This includes certifications that you, the applicant, will comply with the requirements of the Fair Housing Act, Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975, and that you will affirmatively further fair housing.

(8)(a) Certification from an Independent Public Accountant or the cognizant government auditor stating that the financial management system employed by the applicant meets proscribed standards for fund control and accountability required by the pertinent Office of Management and Budget (OMB) Circular.

(b) Owners applying on behalf of developments using the AAF must also provide certification from the auditor that the development's rental or other income is insufficient to pay the costs of employing a Service Coordinator.

(9) Service Coordinator Applicant Data Input Sheet.

(10) Applicant checklist.

(11) Each applicant must also submit signed copies of the following forms, assurances and certifications:

(a) Standard form (SF) 424, Application for Federal Assistance;

(b) Standard Form (SF) 424-B, Assurances for Non-construction Programs;

(c) Drug-Free Workplace Certification (HUD-50070);

(d) Certification and Disclosure Form Regarding Lobbying Activities (SF-LLL); and

(e) Applicant/Recipient Disclosure Update Report (HUD-2880).

V. Application Selection Process

(A) General

Service Coordinator Program grant funds will not be awarded through a rating and ranking process. Instead, HUD will hold one national lottery for all approvable applications forwarded from Multifamily HUB or Multifamily

Program Centers (a list of these offices is found in the Appendix to this notice).

(B) Threshold Eligibility Review

(1) HUD Multifamily Field Office staff will review applications for completeness and compliance with the eligibility criteria set forth in Section III of this NOFA. Field Office staff will forward application information to Headquarters for entry into the lottery if the application was received by the deadline date, meets all eligibility criteria, proposes reasonable costs for eligible activities, and includes all technical corrections by the designated deadline date.

(2) "Reasonable costs" are further discussed in the application kit, but are generally those that are consistent with salaries and administrative costs of similar programs in the jurisdiction of the HUD Field Office.

(C) The Lottery

HUD staff will use a computer program to randomly select applications. HUD will fully fund as many applications as possible with the given amount of funds. If funds remain after fully funding as many applications as possible, HUD will offer to partially fund the next application chosen in the lottery, in order to use the entire allocation of funds.

VI. Application Submission Requirements

(A) FY 1998 Applicants

If your FY 1998 application was approved by the Field Office but not selected in the FY 1998 lottery and you wish to apply again this year, you may use the same application to apply for FY 1999 funds. You need not submit a new application, if no components of your proposed FY 1998 program will change. You must submit a letter to your local Field Office, *by the application deadline date*, stating that you would like the Field Office to approve your application for FY 1999 funding, that no part of your proposed program will change, and that the development and owner entity continue to meet all eligibility requirements. If this letter is not received by the deadline date, your FY 1998 application will not be considered for funding. The Field staff has the right to reject your FY 1998 application for FY 1999 funding, if recent circumstances cause the application to become ineligible. If you wish to change any component of your proposed FY 1998 program, you must submit a new application.

(B) Full Application Submission Requirements**(1) Single Applications.**

(a) You may submit one application for one or more developments that your corporation owns.

(b) You may submit more than one application to a single Field Office, if you wish to increase your chances of selection in the lottery. Each application must propose a stand-alone program and the development(s) must all be located in the same Field Office jurisdiction.

(c) If you wish to apply on behalf of developments located in different Field Office jurisdictions, you must submit a separate application to each Field Office.

(2) *Joint Applications.* You may join with one or more other eligible owners to share a Service Coordinator and submit a joint application. In the past, joint applications have been used by small developments who joined together to hire and share a part or full-time Service Coordinator.

(3) *There is no maximum grant amount.* The grant amount you request must be consistent with the staffing guidelines provided in the application kit and your proposed salary must be supported by evidence of comparable salaries in your area.

VII. Corrections to Deficient Applications

After the application due date, HUD may not consider unsolicited information from an applicant. HUD may contact an applicant, however, to clarify an item in the application or to correct technical deficiencies. Applicants should note, however, that HUD may not seek clarification of items or responses that improve the substantive quality of the applicant's response to any eligibility or selection criterion. *Examples* of curable technical deficiencies include failure to submit proper certifications or failure to submit the application containing an original signature by an authorized official. In each case HUD will notify the applicants by facsimile or by return receipt requested. Applicants must submit clarifications or corrections of technical deficiencies in accordance with the information provided by HUD within 14 calendar days of the date of receipt of the HUD notification. If the deficiency is not corrected within this time period, HUD will reject the application as incomplete.

VIII. Findings and Certifications**(A) Paperwork Reduction Act**

The information collection requirements contained in this notice were submitted to the Office of Management and Budget for review under the provisions of the Paperwork Reduction Act of 1995 (44 U.S.C. 3501-3520) and have been assigned OMB control number 2577-0198. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid control number.

(B) Catalog of Federal Domestic Assistance Numbers

The catalog of Federal Domestic Assistance number for this program is 14.191, Multifamily Service Coordinator Program.

(C) Executive Order 12612, Federalism

The General Counsel, as the Designated Official under section 6(a) of Executive Order 12612, Federalism, has determined that the provisions of this NOFA do not have "federalism implications" within the meaning of the Order. This notice merely invites applications from assisted housing developments for service coordinator grants. As a result, the notice is not subject to review under the Order.

(D) Prohibition Against Lobbying Activities

Applicants for funding under this NOFA are subject to the provisions of section 319 of the Department of Interior and Related Agencies Appropriation Act for Fiscal Year 1991 (31 U.S.C. 1352) (the Byrd Amendment) and to the provisions of the Lobbying Disclosure Act of 1995 (Pub. L. 104-65; approved December 19, 1995).

The Byrd Amendment, which is implemented in regulations at 24 CFR part 87, prohibits applicants for Federal contracts and grants from using appropriated funds to attempt to influence Federal executive or legislative officers or employees in connection with obtaining such assistance, or with its extension, continuation, renewal, amendment, or modification. The Byrd Amendment applies to the funds that are the subject of this NOFA. Therefore, applicants must file a certification stating that they have not made and will not make any prohibited payments and, if any payments or agreement to make payments of nonappropriated funds for these purposes have been made, a form SF-LLL disclosing such payments must

be submitted. The certification and the SF-LLL are included in the application.

The Lobbying Disclosure Act of 1995 (Pub. L. 104-65; approved December 19, 1995), which repealed section 112 of the HUD Reform Act, requires all persons and entities who lobby covered executive or legislative branch officials to register with the Secretary of the Senate and the Clerk of the House of Representatives and file reports concerning their lobbying activities.

(E) Section 102 of the HUD Reform Act; Documentation and Public Access Requirements

Section 102 of the Department of Housing and Urban Development Reform Act of 1989 (HUD Reform Act) and the final rule codified at 24 CFR part 4, subpart A, published on April 1, 1996 (61 FR 1448), contain a number of provisions that are designed to ensure greater accountability and integrity in the provision of certain types of assistance administered by HUD. On January 14, 1992, HUD published, at 57 FR 1942, a notice that also provides information on the implementation of section 102. The documentation, public access, and disclosure requirements of section 102 are applicable to assistance awarded under this NOFA as follows:

(1) *Documentation and public access requirements.* HUD will ensure that documentation and other information regarding each application submitted pursuant to this NOFA are sufficient to indicate the basis upon which assistance was provided or denied. This material, including any letters of support, will be made available for public inspection for a five-year period beginning not less than 30 days after the award of the assistance. Material will be made available in accordance with the Freedom of Information Act (5 U.S.C. 552) and HUD's implementing regulations at 24 CFR part 15. In addition, HUD will include the recipients of assistance pursuant to this NOFA in its **Federal Register** notice of all recipients of HUD assistance awarded on a competitive basis.

(2) *Disclosures.* HUD will make available to the public for five years all applicant disclosure reports (HUD Form 2880) submitted in connection with this NOFA. Update reports (also Form 2880) will be made available along with the applicant disclosure reports, but in no case for a period less than three years. All reports—both applicant disclosures and updates—will be made available in accordance with the Freedom of Information Act (5 U.S.C. 552) and HUD's implementing regulations at 24 CFR part 15.

(F) Section 103 of the HUD Reform Act

HUD's regulations implementing section 103 of the Department of Housing and Urban Development Reform Act of 1989 (42 U.S.C. 3537a), codified in 24 CFR part 4, apply to this funding competition. The regulations continue to apply until the announcement of the selection of successful applicants. HUD employees involved in the review of applications and in the making of funding decisions are limited by regulations from providing advance information to any person (other than an authorized employee of HUD) concerning funding decisions, or from otherwise giving any applicant an unfair competitive advantage. Persons who apply for assistance in this competition should confine their inquiries to the subject areas permitted under 24 CFR part 4.

Applicants or employees who have ethics-related questions, such as whether particular subject matter can be discussed with persons outside the Department, should contact HUD's Ethics Law Division (202) 708-3815 (voice), (202) 708-1112 (TTY). (These are not toll-free numbers.) For HUD employees who have specific program questions, the employee should contact the appropriate Field Office Counsel or Headquarters Counsel for the program to which the question pertains.

(G) Environmental Impact

A Finding of No Significant Impact with respect to the environment for this rule has been made in accordance with HUD regulations at 24 CFR part 50, which implement section 102(2)(C) of the National Environmental Policy Act of 1969. The Finding of No Significant Impact is available for public inspection between 7:30 a.m. and 5:30 p.m. weekdays in the Office of the Rules Docket Clerk, Office of the General Counsel, Department of Housing and Urban Development, Room 10276, 451 Seventh Street, S.W., Washington, D.C. 20410.

IX. Authority

Section 808 of the Cranston-Gonzalez National Affordable Housing Act (Pub. L. 101-625, approved November 28, 1990), as amended by sections 671, 674, 676, and 677 of the Housing and Community Development Act of 1992 (Pub. L. 102-550, approved October 28, 1992), provides authority for service coordinators in multifamily assisted housing developments.

Dated: March 2, 1999.

William C. Appgar,

Assistant Secretary for Housing-Federal Housing Commissioner.

Appendix—HUD Field Office List for Multifamily Housing**ALABAMA**

Multifamily Housing Program Center
HUD—Birmingham Office
600 Beacon Parkway West, Rm. 300
Birmingham, AL 35209-3144
OFC PHONE (205) 290-7667
FAX (205) 290-7632

ALASKA

Multifamily Housing Hub
HUD Seattle Office
909 First Avenue, Suite 190, MS-0AHM
Seattle, WA 98104-1000
OFC PHONE (206) 220-5145
FAX (206) 220-5108

ARIZONA

Multifamily Housing Program Center
HUD Phoenix Office
400 North Fifth Street, Suite 1600
Phoenix, AZ 85004-2361
OFC PHONE (602) 379-4434
FAX (602) 379-3985

ARKANSAS

Multifamily Housing Program Center
HUD Little Rock Office
425 West Capitol Avenue #900
Little Rock, AR 72201-3488
OFC PHONE (501) 324-5401
FAX (501) 324-6142

CALIFORNIA

Multifamily Housing Hub
HUD—San Francisco Office
450 Golden Gate Avenue
PO Box 36003
San Francisco, CA 94102-3448
OFC PHONE (415) 436-6505
FAX (415) 436-8996
Multifamily Housing Program Center
HUD Los Angeles Office
611 W. Sixth Street, Suite 1100
Los Angeles, CA 90017
OFC PHONE (213) 894-8000 Ext. 3634
FAX (213) 894-8107

COLORADO

Multifamily Housing Hub
HUD Denver Office
633 17th Street, 14th Floor
Denver, CO 80202-3607
OFC PHONE (303) 672-5343
FAX (303) 672-5153

CONNECTICUT

Multifamily Housing Program Center
HUD—Hartford Office
One Corporate Center, 19th floor
Hartford, CT 06103-3220
OFC PHONE (860) 240-4800 Ext. 00
FAX (860) 240-4850

DELAWARE

Multifamily Housing Hub
HUD Philadelphia Office
The Wanamaker Building
100 Penn Square, East
Philadelphia, PA 19107-3380

OFC PHONE (215) 656-0609 Ext. 3533
FAX (215) 656-3427

DISTRICT OF COLUMBIA

Multifamily Housing Program Center
HUD Washington, DC Office, Suite 300
820 First Street, N.E.
Washington, DC 20002-4205
OFC PHONE (202) 275-9200
FAX (202) 275-9212

FLORIDA

Multifamily Housing Hub
HUD—Jacksonville Office
301 West Bay Street, Suite 2200
Jacksonville, FL 32202-5121
OFC PHONE (904) 232-1777 x2144
FAX (904) 232-2731

GEORGIA

Multifamily Housing Hub
HUD—Atlanta Office
75 Spring Street, SW
Atlanta, GA 30303-3388
OFC PHONE (404) 331-4976
FAX (404) 331-4028

HAWAII

Multifamily Housing Program Center
HUD Honolulu Office
7 Waterfront Plaza
500 Ala Moana Blvd. #500
Honolulu, HI 96813-4918
OFC PHONE (808) 522-8185 Ext. 241
FAX (808) 522-8194

IDAHO

Multifamily Housing Hub
HUD Seattle Office
909 First Avenue, Suite 190, MS-0AHM
Seattle, WA 98104-1000
OFC PHONE (206) 220-5145
FAX (206) 220-5108

ILLINOIS

Multifamily Housing Hub
HUD—Chicago Office
Ralph Metcalfe Federal Building
77 West Jackson Boulevard
Chicago, IL 60604-3507
OFC PHONE (312) 353-6236 Ext. 2202
FAX (312) 886-2729

INDIANA

Multifamily Housing Program Center
HUD Indianapolis Office
151 North Delaware Street, Suite 1200
Indianapolis, IN 46204-2526
OFC PHONE (317) 226-6303
FAX (317) 226-7308

IOWA

Multifamily Housing Program Center
HUD Des Moines Office
210 Walnut Street, Room 239
Des Moines, IA 50309-2155
OFC PHONE (515) 284-4736
FAX (515) 284-4743

KANSAS

Multifamily Housing Hub
HUD Kansas City Office
400 State Avenue, Room 200
Kansas City, KS 66101-2406
OFC PHONE (913) 551-6844
FAX (913) 551-5469

KENTUCKY

Multifamily Housing Program Center
 HUD—Louisville Office
 601 West Broadway, PO Box 1044
 Louisville, KY 40201-1044
 OFC PHONE (502) 582-6124
 FAX (502) 582-6547

LOUISIANA

Multifamily Housing Program Center
 HUD New Orleans Office
 Hale Boggs Bldg.—501 Magazine Street, 9th
 Floor
 New Orleans, LA 70130-3099
 OFC PHONE (504) 589-7236
 FAX (504) 589-6834

MAINE

Multifamily Housing Program Center
 HUD—Manchester Office
 Norris Cotton Federal Bldg.
 275 Chestnut Street
 Manchester, NH 03101-2487
 OFC PHONE (603) 666-7684
 FAX (603) 666-7697

MARYLAND

Multifamily Housing Hub
 HUD Baltimore Office, 5th Floor
 10 South Howard Street
 Baltimore, MD 21201-2505
 OFC PHONE (410) 962-2520 Ext. 3474
 FAX (410) 962-1849

MASSACHUSETTS

Multifamily Housing Hub
 HUD—Boston Office
 O'Neil Federal Building
 10 Causeway Street, Rm. 375
 Boston, MA 02222-1092
 OFC PHONE (617) 565-5162
 FAX (617) 565-6557

MICHIGAN

Multifamily Housing Hub
 HUD Detroit Office
 477 Michigan Avenue
 Detroit, MI 48226-2592
 OFC PHONE (313) 226-7900
 FAX (313) 226-5611
 Multifamily Housing Program Center
 HUD Grand Rapids
 Trade Center Building
 50 Louis Street, N.W.
 Grand Rapids, MI 49503-2648
 OFC PHONE (616) 456-2100
 FAX (616) 456-2191

MINNESOTA

Multifamily Housing Hub
 HUD Minneapolis Office
 220 Second Street, South
 Minneapolis, MN 55401-2195
 OFC PHONE (612) 370-3051 Ext. 0
 FAX (612) 370-3090

MISSISSIPPI

Multifamily Housing Program Center
 HUD Jackson Office—McCoy Federal
 Building
 100 W. Capitol Street, Room 910
 Jackson, MS 39269-1096
 OFC PHONE (601) 965-4738
 FAX (601) 965-4773

MISSOURI

Multifamily Housing Hub

HUD Kansas City Office
 400 State Avenue, Room 200
 Kansas City, KS 66101-2406
 OFC PHONE (913) 551-6844
 FAX (913) 551-5469

Multifamily Housing Program Center
 HUD St. Louis Office
 1222 Spruce Street #3207
 St. Louis, MO 63103-2836
 OFC PHONE (314) 539-6560
 FAX (314) 539-6384

MONTANA

Multifamily Housing Hub
 HUD Denver Office
 633 17th Street, 14th Floor
 Denver, CO 80202-3607
 OFC PHONE (303) 672-5343
 FAX (303) 672-5153

NEBRASKA

Multifamily Housing Program Center
 HUD Omaha Office
 10909 Mill Valley Road, Suite 100
 Omaha, NB 68154-3955
 OFC PHONE (402) 492-3113
 FAX (402) 492-3184

NEVADA

Multifamily Housing Program Center
 HUD Las Vegas Office
 333 N. Rancho Drive—Atrium Bldg. Suite
 700
 Las Vegas, NV 89106-3714
 OFC PHONE (702) 388-6525
 FAX (702) 388-6244

NEW HAMPSHIRE

Multifamily Housing Program Center
 HUD—Manchester Office
 Norris Cotton Federal Bldg.
 275 Chestnut Street
 Manchester, NH 03101-2487
 OFC PHONE (603) 666-7684
 FAX (603) 666-7697

NEW JERSEY

Multifamily Housing Program Center
 HUD—Newark Office—13th Floor
 One Newark Center
 Newark, NJ 07102-5260
 OFC PHONE (973) 622-7900 Ext. 3524
 FAX (973) 645-2323

NEW MEXICO

Multifamily Housing Hub
 HUD Ft. Worth Office
 1600 Throckmorton, PO Box 2905
 Ft. Worth, TX 76113-2905
 OFC PHONE (817) 978-9031 Ext. 3201
 FAX (817) 978-9011

NEW YORK

Multifamily Housing Hub
 HUD—New York Office
 26 Federal Plaza—Suite 3541
 New York, NY 10278-0068
 OFC PHONE (212) 264-0777 Ext. 3900
 FAX (212) 264-3068

Multifamily Housing Hub
 HUD—Buffalo Office
 Lafayette Court, 5th Floor
 465 Main Street
 Buffalo, NY 14203-1780
 OFC PHONE (716) 551-5755 Ext. 5501
 FAX (716) 551-3252

NORTH CAROLINA

Multifamily Housing Hub
 HUD Greensboro Office—Koger Building
 2306 West Meadowview Road
 Greensboro, NC 27407
 OFC PHONE (336) 547-4020
 FAX (336) 547-4121

NORTH DAKOTA

Multifamily Housing Hub
 HUD Denver Office
 633 17th Street, 14th Floor
 Denver, CO 80202-3607
 OFC PHONE (303) 672-5343
 FAX (303) 672-5153

OHIO

Multifamily Housing Hub
 HUD Columbus Office
 200 North High Street
 Columbus, OH 43215-2499
 OFC PHONE (614) 469-5737, Ext. 8111
 FAX (614) 469-2432
 Multifamily Housing Program Center
 HUD Cincinnati Office
 525 Vine Street, Suite 700
 Cincinnati, OH 45202-3188
 OFC PHONE (513) 684-2350
 FAX (513) 684-6224
 Multifamily Housing Program Center
 HUD Cleveland Office
 1350 Euclid Avenue, Suite 500
 Cleveland, OH 44115-1815
 OFC PHONE (216) 522-4058 Ext. 7000
 FAX (216) 522-4067

OKLAHOMA

Multifamily Housing Program Center
 HUD Oklahoma City Office
 500 W. Main Street, Suite 400
 Oklahoma City, OK 73102-2233
 OFC PHONE (405) 553-7410
 FAX (405) 553-7406

OREGON

Multifamily Housing Hub
 HUD Seattle Office
 909 First Avenue, Suite 190, MS-0AHM
 Seattle, WA 98104-1000
 OFC PHONE (206) 220-5145
 FAX (206) 220-5108

PENNSYLVANIA

Multifamily Housing Hub
 HUD Philadelphia Office
 The Wanamaker Building
 100 Penn Square, East
 Philadelphia, PA 19107-3380
 OFC PHONE (215) 656-0609 Ext. 3533
 FAX (215) 656-3427
 Multifamily Housing Hub
 HUD Pittsburgh Office
 339 Sixth Avenue—Sixth Floor
 Pittsburgh, PA 15222-2515
 OFC PHONE (412) 644-6639
 FAX (412) 644-4240

PUERTO RICO

Multifamily Housing Program Center
 HUD Caribbean Office
 171 Carlos E. Chardon Avenue
 San Juan, PR 00918-0903
 OFC PHONE (787) 766-5400 Ext. 2046
 FAX (787) 766-5522

RHODE ISLAND

Multifamily Housing Program Center

HUD—Providence Office
10 Weybosset Street
Sixth Floor
Providence, RI 02903-2808
OFC PHONE (401) 528-5230
FAX (401) 528-5097

SOUTH CAROLINA

Multifamily Housing Program Center
HUD Columbia Office
1835 Assembly Street
Columbia, SC 29201-2480
OFC PHONE (803) 765-5162
FAX (803) 253-3043

SOUTH DAKOTA

Multifamily Housing Hub
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633 17th Street, 14th Floor
Denver, CO 80202-3607
OFC PHONE (303) 672-5343
FAX (303) 672-5153

TENNESSEE

Multifamily Housing Program Center
HUD—Knoxville Office
710 Locust Street, SW
Knoxville, TN 37902-2526
OFC PHONE (423) 545-4411
FAX (423) 545-4578
Multifamily Housing Program Center
HUD—Nashville Office
251 Cumberland Bend Drive
Suite 200
Nashville, TN 37228-1803
OFC PHONE (615) 736-5748
FAX (615) 736-2018

TEXAS

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HUD Ft. Worth Office
1600 Throckmorton, PO Box 2905
Ft. Worth, TX 76113-2905
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Multifamily Housing Program Center
HUD Houston Office
2211 Norfolk, #200
Houston, TX 77098-4096
OFC PHONE (713) 313-2274 Ext. 7015
FAX (713) 313-2319

Multifamily Housing Program Center
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800 Dolorosa
San Antonio, TX 78207-4563
OFC PHONE (210) 475-6831
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UTAH

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633 17th Street, 14th Floor
Denver, CO 80202-3607
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VERMONT

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275 Chestnut Street
Manchester, NH 03101-2487
OFC PHONE (603) 666-7684
FAX (603) 666-7697

VIRGINIA

Multifamily Housing Hub
HUD Richmond Office
3600 West Broad Street

Richmond, VA 23230-4920
OFC PHONE (804) 278-4500 Ext. 3146
FAX (804) 278-4603

WASHINGTON

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909 First Avenue, Suite 190, MS-0AHM
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FAX (206) 220-5108

WEST VIRGINIA

Multifamily Housing Program Center
HUD—Charleston Office
405 Capitol Street, Suite 708
Charleston, WV 25301-1795
OFC PHONE (304) 347-7000 Ext. 103
FAX (304) 347-7050

WISCONSIN

Multifamily Housing Program Center
HUD Milwaukee Office
310 West Wisconsin Avenue
Room 1380
Milwaukee, WI 53203-2289
OFC PHONE (414) 297-3214 Ext. 8662
FAX (414) 297-3204

WYOMING

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[FR Doc. 99-5536 Filed 3-4-99; 8:45 am]

BILLING CODE 4210-27-P