

## DEPARTMENT OF TRANSPORTATION

## Federal Aviation Administration

**Policy Statement Number PS-ACE100-2001-004, Guidance for Reviewing Certification Plans To Address Human Factors for Certification of Part 23 Small Airplanes**

**AGENCY:** Federal Aviation Administration (FAA), DOT.

**ACTION:** Notice of issuance of policy.

**SUMMARY:** This notice announces the issuance of policy statement number PS-ACE100-2001-004, Guidance for Reviewing Certification Plans to Address Human Factors for Certification of Part 23 Small Airplanes. This policy clarifies Federal Aviation Administration certification policy on human factors.

**DATES:** Policy PS-ACE100-2001-004 was issued by the Manager of the Small Airplane Directorate, ACE-100, on August 29, 2002.

*How to Obtain Copies:* A paper copy of policy statement PS-ACE100-2001-004 may be obtained by contacting Ms. Pat Nininger by telephone at 816-329-4111 or by addressing your request to her at ACE-111, 901 Locust, Room 301, Kansas City, MO 64106 or by faxing your request to 816-329-4090. The policy will also be available on the Internet at [http://www.faa.gov/certification/aircraft/small\\_airplane\\_directorate\\_advisory.htm](http://www.faa.gov/certification/aircraft/small_airplane_directorate_advisory.htm).

Issued in Kansas City, Missouri on September 13, 2002.

**Michael Gallagher,**

*Manager, Small Airplane Directorate, Aircraft Certification Service.*

[FR Doc. 02-24450 Filed 9-25-02; 8:45 am]

**BILLING CODE 4910-13-U**

## DEPARTMENT OF TRANSPORTATION

## Transportation Security Administration

**Reports, Forms, and Record Keeping Requirements Agency Information Collection Activity Under OMB Review**

**AGENCY:** Transportation Security Administration (TSA), DOT.

**ACTION:** Emergency Federal Register notice.

**SUMMARY:** The U.S. Department of Transportation, Transportation Security Administration, has submitted the following request for emergency-processing of a public information collection to the Office of Management and Budget (OMB) for review and clearance under the Paperwork Reduction Act of 1995 (Pub. L. 104-13, 44 U.S.C. 35). This notice announces that the Information Collection Request (ICR) abstracted below has been forwarded to OMB for review and comment. The ICR describes the nature of information collections and their expected burden.

**DATES:** Submit comments on or before October 28, 2002.

**COMMENTS:** You may send comments to Office of Information and Regulatory Affairs, Office of Management and Budget, 725 17th Street, NW., Washington, DC 20503, Attention: DOT-TSA Desk Officer

**FOR FURTHER INFORMATION CONTACT:** Orelious Walker, TSA, 400 7th Street, SW., Washington, DC 20590, (202) 441-7394.

**SUPPLEMENTARY INFORMATION:****Transportation Security Administration**

*Title:* Aviation Security Customer Satisfaction Intercept Survey Pilot Test.  
*OMB Control Number:* [Not yet assigned].

*Frequency:* One-time study consisting of two data collections at each of three locations.

*Affected Public:* Passengers on commercial airlines who pass through the passenger screening checkpoint at an airport with federalized security operations.

*Abstract:* As part of the Transportation Security Administration's effort to become a performance-based, constituent-centric organization, it has committed to being attentive and responsive to the experiences of its customers. In support of this goal, TSA plans to conduct surveys at airports to ascertain passenger experiences through the airport security checkpoint. The data collection will consist of an intercept survey in which passengers passing through passenger screening checkpoints will be handed postcard-sized surveys and asked to complete them and return them to TSA by mail. TSA proposes to conduct a pilot test of this methodology over two, two-week periods at each of three airports in the United States.

The proposed pilot survey will be administered in November and December 2002. The survey will be administered by providing survey forms to a random sample of 10% of the passengers who pass through an airport security checkpoint during randomly selected time intervals during the data collection period. Respondents will return the completed survey forms by mail. The return address and postage will be pre-printed on the form.

Participation by respondents is voluntary. The survey is expected to average approximately 5 minutes to complete. All respondents' results will remain anonymous and completely confidential. Participant names are not collected during the interview.

Findings from the survey will be used to evaluate and improve aviation security operations at the passenger checkpoint. The pilot test is designed to serve principally as a test of the methodology for feasibility nationwide.

*Estimated burden:* 375 hours.

*Number of respondents:* 3,750.

Issued in Washington, DC on September 19, 2002.

**Lana Tannozzini,**

*Director of Office of Strategic, Management & Analysis.*

[FR Doc. 02-24446 Filed 9-25-02; 8:45 am]

**BILLING CODE 4110-62-P**